



SPRING 2010 FEDLINK VIRTUAL REFERENCE MEETING

Please join us May 26, 2010 at the Library of Congress for virtual reference vendor demonstrations and the opportunity to meet and network with current federal users.

Altarama Information Systems

Altarama Information Systems focuses on the development, supply, and support of software, products and services that improve information management in libraries, with a special focus on the needs of reference librarians. Current subscribers include the Food and Drug Administration.

RightNow Technologies

RightNow Technologies provides on demand customer experience solutions that help consumer-centric organizations deliver great customer experiences. RNT has over 200 current government agencies subscribing including the Environmental Protection Agency.

OCLC QuestionPoint 24/7 Reference

QuestionPoint (QP), is a complete reference management system, integrating chat, email and chat widget (Qwidget). QP allows you to work with colleagues locally or globally with cooperative staffing and referral networks. Current subscribers include the Library of Congress, Department of Justice and the Department of Homeland Security.

Please join us the last hour for a QuestionPoint update and Q & A session with Lauri McIntosh, Product and Services Consultant for QuestionPoint 24/7 Reference. Altarama Information Systems and RightNow Technologies will also be available after lunch for one-on-one discussions.

All interested parties are urged to stay and attend.

Date/Time:

Wednesday, May 26, 2010
9:00 am – 2:15 pm
(Public is allowed access to the LOC at 8:30 am)

Place:

Madison Building (West Dining Room) – 6th Floor
Library of Congress
101 Independence Avenue, SE
Washington, DC 20540

Directions to the Library of Congress

<http://www.loc.gov/loc/visit/directions.html>

Registration:

The meeting is free, but registration is required.
Please click <http://www.surveymonkey.com/s/7Q6SPJ3> to register.

Information:

Contact Holly Kerwin at 202-707-4854/hnic@loc.gov.